

MCINTOSH TRAIL
COMMUNITY SERVICE BOARD

POLICY NO. 2003
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SUBJECT: INVOLVEMENT OF CONSUMERS
IN ALL ASPECTS OF CARE AND SERVICE

EFFECTIVE
DATE: 02-12-10 (replaces 08-01-96)

APPROVED BY:

Executive Director

Reviewed (no changes): 03-31-11 _____

POLICY

It is the policy of McIntosh Trail CSB that the consumer/family/legal guardian is involved in all aspects of care throughout the course of treatment/care.

At assessment, the consumer/family/surrogate decision makers are encouraged to participate in the consumer's individual service planning to address their needs. Every effort is made to share pertinent information with consumers/family/decision maker in sufficient time to facilitate their decision making. The organization's scope of services is explained as appropriate to setting and service. A collaborative effort to develop an initial individual service plan which involves the consumer/family/surrogate decision maker and appropriate staff is designed. Family/consumer involvement are encouraged and promoted throughout all aspects of care to ensure ongoing needs of the consumer and family are met as evidenced in the clinical record.