

SUBJECT: PROVIDING CARE, TREATMENT, AND SERVICES

EFFECTIVE

DATE: 02-25-10 (replacing 04-01-05)

APPROVED BY:

Reviewed (no changes): 04-06-11 _____

EXECUTIVE DIRECTOR

POLICY

It is the policy of McIntosh Trail CSB to ensure that care, treatment, and services are provided effectively that address positive approaches to behavioral interventions, which include:

- Intervening in a collaborative manner with an emphasis on building positive relationships with consumers served;
- Educating the consumer;
- Promoting behavioral health and providing appropriate preventive care;
- Meeting the consumer's nourishment needs as appropriate to setting;
- Assisting consumers with appropriate rehabilitative services, including assistance with activities of daily living, such as eating, dressing, grooming, bathing, oral hygiene, ambulation and toilet activities as appropriate to setting;
- Rehabilitating communicative or psychosocial impairment, or maintaining the consumer's level of function;
- Coordinating the care, treatment, and services provided to a consumer and ensuring the timeliness of interventions;
- Involving families as indicated and acceptable to the consumer.
- Evaluation of the environment at all times.
- Appropriate interaction with staff to promote de-escalation and manage behavior.
- To empower consumers to manage their own behavior and develop a personal Safety plan on an individualized, as needed basis.

PROCEDURE

McIntosh Trail CSB's care, treatment, and services to each consumer are based upon the Individualized Service/Recovery Plan, MICP/OTR/ISP. All needs identified for which McIntosh Trail CSB does not directly provide services and are beyond the scope of services provided are referred to an outside source. Relevant consumer information is shared between both internal levels of care and also with external providers or outside resources to coordinate and avoid duplication of services when releases are signed.